

# QUALITY POLICY



K999 is an integrated, multidisciplinary fabrication, construction and engineering services provider to the Energy, Resources, Infrastructure, Chemical and Processing sectors.

K999 is committed to maximising customer satisfaction by providing quality products and services, in a timely and cost-efficient manner..

To implement this policy and maintain our commitment K999 will:

- Work proactively with our clients to fulfill their quality requirements.
- Enhance the quality, productivity and efficiency of project work and maintain the highest standards of innovation and technical leadership.
- Set measurable objectives to continually improve the quality of products and services we offer.
- Promote an organisational culture that is committed to quality by effective communication of our Quality

Management System, associated procedures and this policy.

- Ensure compliance to contractual obligations, legal and other requirements in accordance with ISO 9001:2015 and our Quality Management System.
- Evaluate the performance and effectiveness of the Quality Management System, never accepting that current success is automatically sustainable, in order to ensure continual improvement.

Through management leadership we will strive to deliver to a high quality standard and continuously produce exceptional quality products and services by allowing employees to focus on their commitment to continually improve throughout the organisation.

This Quality Policy is reviewed biennially to ensure it remains relevant and appropriate to the organisation. It is displayed in prominent locations, is available and can be viewed on K999's website, and is communicated to employees and contractors as part of our induction and onboarding processes.

Dennis Hockin

A handwritten signature in blue ink, appearing to read 'Dennis Hockin', is written over a light blue horizontal line.

Managing Director  
K999 Engineering & Construction Co., Ltd.  
March 2023